



METRO ADVISORY COMMITTEE

AGENDA

**FEBRUARY 17, 2010 - 6:00 PM
PACIFIC STATION CONFERENCE ROOM
920 PACIFIC AVENUE, SANTA CRUZ, CALIFORNIA**

- 1. ROLL CALL**
- 2. AGENDA ADDITIONS/DELETIONS**
- 3. ORAL/WRITTEN COMMUNICATION**
- 4. CONSIDERATION OF APPROVAL OF MINUTES OF JANUARY 20, 2010**
- 5. ACCEPT AND FILE RIDERSHIP REPORT FOR NOVEMBER 2009**
- 6. ACCEPT AND FILE PARACRUZ OPERATIONS STATUS REPORT FOR NOVEMBER 2009**
- 7. REVIEW OF SCHEDULE OF OTHER TRANSIT-RELATED MEETINGS**
- 8. CONSIDERATION OF APPOINTING BSAC REPRESENTATIVE**
- 9. DISCUSSION OF FREQUENCY OF JANITORIAL SERVICES**
- 10. STATUS OF PARATRANSIT LOADING ZONE SIGNAGE AT WATSONVILLE TRANSIT CENTER**
- 11. DISTRIBUTION OF MAC VOUCHERS**
- 12. COMMUNICATIONS TO METRO GENERAL MANAGER**
- 13. COMMUNICATIONS TO METRO BOARD OF DIRECTORS**
- 14. ITEMS FOR NEXT MEETING AGENDA**
- 15. ADJOURNMENT**

*NEXT MEETING: WEDNESDAY, MARCH 17, 2010, AT 6:00 PM
PACIFIC STATION CONFERENCE ROOM*

SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

Minutes - METRO Advisory Committee (MAC)

January 20, 2010

The METRO Advisory Committee (MAC) met on Wednesday, January 20, 2010 in the Pacific Station Conference Room located at 920 Pacific Avenue in Santa Cruz, California.

Chair Naomi Gunther called the meeting to order at 6:05 p.m.

1. ROLL CALL:

MEMBERS PRESENT

Craig Agler
Naomi Gunther, Chair
Mara Murphy – arrived 6:10
Dennis “Pop” Papadopulo
Charlotte Walker
Dave Williams

STAFF PRESENT

Ciro Aguirre, Operations Manager
April Warnock, Paratransit Superintendent

MEMBERS ABSENT

None

VISITORS PRESENT

Bonnie Morr, UTU
Stuart Rosenstein
Jason Scott, UTU

2. AGENDA ADDITIONS/DELETIONS

Website Update

Harlan Glatt requested that this item be added to the agenda.

3. ORAL/WRITTEN COMMUNICATION

Written:

None.

Oral:

None.

4. CONSIDERATION OF APPROVAL OF MINUTES OF DECEMBER 16, 2009

ACTION: MOTION: DAVE WILLIAMS SECOND: CRAIG AGLER

ACCEPT AND FILE MINUTES OF THE DECEMBER 16, 2009 MEETING AS PRESENTED

Motion passed unanimously, with Members Agler, Gunther, Walker and Williams voting for, and Dennis Papadopulo abstaining.

5. ACCEPT AND FILE RIDERSHIP REPORT FOR OCTOBER 2009

Charlotte Walker noted a decrease in ridership, and pointed out that the report does not reflect riders who were passed-by. Naomi Gunther said that it is not uncommon for riders to be passed-by on University routes. Ciro Aguirre explained that during peak periods, another bus would be dispatched to catch overflow when a bus reports it is over 30 minutes late, and that ParaCruz responds in cases involving wheelchair-bound riders who are unable to board due to full wheelchair securement areas. Mr. Aguirre said that any riders with bikes inside the coach would be asked to alight the bus so that a wheelchair could be secured. Charlotte Walker asked if the displaced are given a pass to get on the next bus. Ciro Aguirre said that they are.

6. ACCEPT AND FILE PARACRUZ OPERATIONS STATUS REPORT FOR OCTOBER 2009

Dave Williams noted the lack of attachments.

7. ELECTION OF OFFICERS

Chair Gunther opened up the meeting to nominations of officers. Dave Williams nominated Naomi Gunther for committee Chair.

ACTION: MOTION: DAVE WILLIAMS SECOND: CRAIG AGLER

ELECT NAOMI GUNTHER AS CHAIR OF MAC

Naomi Gunther nominated Dave Williams for committee Vice Chair.

ACTION: MOTION: NAOMI GUNTHER SECOND: MARA MURPHY

ELECT DAVE WILLIAMS AS VICE CHAIR OF MAC

8. REPORT BY MAC REPRESENTATIVE OF OTHER TRANSIT RELATED MEETINGS

Dennis Papadopolu and Dave Williams expressed interest in being the MAC Representative to Other Transit-related meetings.

9. CONSIDERATION OF 2010 MAC SCHEDULE OF EVENTS

There was a discussion about the tour of METRO facilities. The committee agreed to request an evening tour of the METRO facilities on August 18, 2010.

10. DISCUSSION OF THE 9800 SERIES BUSES

Dennis Papadopulo stated that there is a problem with the securement straps on the 9800 series buses. There was a discussion about the securement straps and possible remedies. Mr. Papadopulo stated he would work with Ciro Aguirre on this problem.

11. CONSIDERATION OF GOALS FOR VIEWING COMPLAINT PROCEDURES

Mara Murphy said that she wanted to find out what all the complaints were. Ciro Aguirre said that it would be a labor-intensive process to provide MAC with that information. Mr. Aguirre reiterated that permission to review complaints must come from the General Manager. Ciro Aguirre said that complaints range from the volume of the talking buses, the unruliness of students, system scheduling, lateness, or the conduct of a bus operator-in which case confidentiality issues are involved. Mara Murphy said that she was not concerned about disciplinary issues, but that it would be nice to know the nature of most complaints. Naomi Gunther noted that it is not MAC's intention to create more work for METRO staff, but that it would be beneficial to continue to bring outstanding issues before the committee.

12. DISTRIBUTION OF MAC VOUCHERS

Ciro Aguirre distributed METRO MAC vouchers to the MAC members at this time.

13. COMMUNICATIONS TO METRO GENERAL MANAGER

MAC requests that METRO Staff arrange an evening bus tour of METRO facilities for MAC Members on August 18, 2010.

14. COMMUNICATIONS TO METRO BOARD OF DIRECTORS

None.

15. ITEMS FOR NEXT MEETING AGENDA

- Review of Schedule of Other Transit-Related Meetings
- Discussion of Frequency of Janitorial Services
- Status of Paratransit signage for the loading zone at Watsonville Transit Center

16. WEBSITE UPDATE

Harlan Glatt made a presentation to MAC regarding the redesigned website.

ADJOURN

There being no further business, Chair Naomi Gunther thanked everyone for participating and adjourned the meeting at 7:45 p.m.

Respectfully submitted,

ANTHONY TAPIZ
Administrative Assistant

DRAFT

Santa Cruz METRO
November 2009 Ridership Report

ROUTE	Miles	Hours	UC Student	UC Staff	Cabrillo	Full Fare	Tickets	S/D Fare	Day Pass	S/D Day Pass	Passes/ Free Fare	Pacific Shores	Total Ridership	Passengers Per Mile	Passengers Per Hour	W/C	Bike
10	4,977.15	416.83	26532	1248	151	787	26	66	13	2	758	3	29,586	5.94	70.98	23	990
13	1,978.56	169.20	11125	523	50	194	30	11	2	0	331	0	12,266	6.20	72.49	1	341
15	6,810.31	571.75	40265	1596	238	768	34	58	7	2	994	7	43,969	6.46	76.90	11	1317
16	15,143.83	1,227.18	86465	3185	620	2868	107	213	35	18	2628	11	96,150	6.35	78.35	33	2854
19	5,627.34	416.82	24431	847	244	806	41	130	4	6	968	5	27,482	4.88	65.93	18	764
3	2,158.78	156.43	468	134	295	561	33	137	15	12	1144	86	2,885	1.34	18.44	10	77
4	1,344.35	139.33	211	66	139	356	158	146	11	24	2966	8	4,085	3.04	29.32	41	79
7	989.90	88.67	152	18	89	62	26	62	3	23	406	0	841	0.85	9.48	3	10
9	411.96	21.85	22	9	7	87	12	7	2	0	233	0	379	0.92	17.35	1	10
12A	236.95	17.10	691	118	4	13	6	3	0	1	12	0	848	3.58	49.59	0	34
20	5,882.64	391.89	19864	780	396	1057	43	128	10	11	1354	137	23,780	4.04	60.68	13	700
27x	1,265.04	108.00	4315	185	17	71	8	1	2	0	129	0	4,728	3.74	43.78	0	237
31	2,055.12	108.30	72	21	153	483	29	21	14	1	731	0	1,525	0.74	14.08	4	74
32	679.10	40.22	12	5	18	197	12	7	1	1	250	0	503	0.74	12.51	2	24
33	423.81	19.55	0	0	17	114	5	4	1	1	141	0	283	0.67	14.48	0	7
34	237.32	15.01	0	0	3	108	11	0	1	0	127	0	250	1.05	16.66	0	0
35	36,888.97	1,847.24	1234	359	2096	11186	749	1126	232	120	19962	2	37,066	1.00	20.07	53	1743
40	2,346.22	95.46	41	8	38	719	10	55	22	10	611	2	1,516	0.65	15.88	2	49
41	2,839.32	117.83	346	81	149	508	22	18	11	2	595	18	1,750	0.62	14.85	0	223
42	3,275.59	121.67	343	28	94	454	19	45	6	0	419	6	1,414	0.43	11.62	2	140
53	1,057.92	74.73	10	16	35	153	5	48	1	9	310	0	587	0.55	7.85	24	22
54	1,920.12	108.37	5	9	101	219	11	64	5	6	482	0	902	0.47	8.32	7	28
55	2,562.34	174.17	29	19	1586	590	44	105	10	18	1477	0	3,878	1.51	22.27	67	66
56	2,000.51	88.35	2	7	400	271	6	42	5	8	510	0	1,251	0.63	14.16	20	36
66	6,307.77	542.34	1492	279	829	4496	341	628	68	53	7542	10	15,738	2.50	29.02	252	528
68	4,825.30	393.98	1633	228	541	2590	141	301	57	47	4785	9	10,332	2.14	26.22	58	265
68N	1,784.95	128.56	538	44	111	732	21	51	0	2	707	0	2,206	1.24	17.16	16	143
69	3,185.96	287.55	1282	269	643	2142	180	267	36	34	3636	10	8,499	2.67	29.56	86	374
69A	14,034.52	752.98	1456	366	1121	8651	666	1194	110	103	9687	7	23,361	1.66	31.02	262	868
69N	1,576.91	126.65	372	59	361	482	12	42	0	0	687	0	2,015	1.28	15.91	9	113
69W	13,604.86	756.57	1493	424	5167	8233	567	942	108	82	9751	19	26,786	1.97	35.40	167	1048
70	2,590.29	212.99	288	80	3561	1204	149	158	13	25	2132	20	7,630	2.95	35.82	56	327
71	46,813.08	2,675.25	3132	946	13675	24947	1927	3102	242	256	26075	44	74,346	1.59	27.79	393	3168
72	4,997.08	241.62	8	30	271	1554	94	269	19	28	1149	0	3,422	0.68	14.16	28	95
74	3,056.13	178.92	9	18	145	1426	127	276	8	8	825	0	2,842	0.93	15.88	15	39
75	6,378.84	384.25	33	19	352	3539	259	529	77	61	2448	0	7,317	1.15	19.04	85	135
76	2,102.48	110.83	6	9	19	354	21	61	6	8	363	0	847	0.40	7.64	7	37
79	1,490.80	87.08	20	10	177	644	70	114	20	30	664	1	1,750	1.17	20.10	117	20
88																	
91x	5,330.16	229.20	298	142	1331	1248	248	76	24	17	1428	14	4,826	0.91	21.06	19	283
UC Supp.	1,699.59	104.92	7202	351	12	29	0	5	0	0	43	0	7,642	4.50	72.84	0	158
Night Owl	1,158.95	103.68	4941	22	22	270	2	10	0	0	80	1	5,348	4.61	51.58	0	161
TOTAL	224,050.80	13,853.32	240,838	12,558	35,278	85,173	6,272	10,522	1,201	1,029	109,540	420	502,831	2.24	36.30	1,905	17,587
ROUTE			VTA/SC Day Pass	CalTrain	ECO Pass	Full Fare	Tickets	S/D Riders	17 Day Pass	Passes/ Free Rides			RIDERSHIP	Passengers Per Mile	Passengers Per Hour	W/C	Bike
17	45,975.53	1,458.82	96	80	179	12530	1354	1424	134	11407			27,204	0.59	18.65	72	1745

November Ridership 530,035

Santa Cruz METRO
November 2008 Ridership Report

ROUTE	Miles	Hours	UC			Full Fare	Cash S/D			S/D Day Pass	Passes/Free Rides	Pacific Shores	Total Ridership	Passengers		W/C	Bike			
			Student	Faculty	Cabrillo		Tickets	Riders	Day Pass					Per Mile	Per Hour					
10	4,847.09	405.66	27,201	1,538	164	946	30	45	11	2	900	4	30,842	6.36	76.03	17	988			
13	1,868.64	159.80	12,848	578	107	184	11	4	2	3	252	4	13,994	7.49	87.57	6	405			
15	6,489.66	544.70	42,673	1,800	365	973	46	47	3	6	852	6	46,772	7.21	85.87	12	1,243			
16	14,161.28	1,157.63	88,117	2,981	661	3,232	124	110	32	11	2,195	8	97,472	6.88	84.20	33	2,645			
19	5,392.66	402.70	24,654	995	203	909	33	40	5	19	895	3	27,756	5.15	68.92	14	857			
3	2,045.16	148.19	333	166	294	524	60	134	20	39	1,342	80	2,993	1.46	20.20	16	58			
4	1,273.59	131.99	258	60	165	430	289	226	14	31	3,353	9	4,837	3.80	36.65	18	77			
7	937.80	84.01	85	49	72	54	27	22	8	18	602	0	937	1.00	11.15	3	14			
9	390.28	20.70	33	3	7	145	17	10	2	0	168	0	386	0.99	18.64	1	1			
12A	223.79	16.15	981	35	6	25	6	4	0	0	12	0	1,070	4.78	66.23	0	37			
20	5,845.57	389.52	19,653	721	318	995	72	83	12	6	1,392	114	23,368	4.00	59.99	10	687			
27x	1,194.76	102.00	4,715	257	19	76	4	3	0	0	46	0	5,121	4.29	50.21	1	213			
31	1,918.48	98.69	74	64	165	591	49	22	10	1	662	0	1,638	0.85	16.60	7	118			
32	643.36	38.11	155	23	21	219	11	4	0	0	337	0	771	1.20	20.22	1	19			
33	398.88	18.40	1	7	1	135	35	2	0	0	260	0	441	1.11	23.97	0	8			
34	223.36	14.13	0	0	3	91	2	1	0	0	180	0	278	1.24	19.65	1	0			
35	36,565.61	1,830.61	1,250	328	2,268	12,698	536	977	255	128	19,147	1	37,587	1.03	20.53	39	1,626			
40	2,326.28	91.76	54	7	36	606	9	38	31	14	599	1	1,396	0.60	15.21	0	42			
41	2,740.37	113.66	245	100	129	640	23	22	11	4	458	28	1,660	0.61	14.60	0	226			
42	3,275.13	121.76	164	16	60	398	12	29	0	3	307	7	997	0.30	8.19	0	66			
53	1,002.24	70.79	7	18	51	170	4	52	1	8	480	2	793	0.79	11.20	37	20			
54	2,282.97	131.99	10	5	187	262	17	52	4	3	531	0	1,072	0.47	8.12	7	36			
55	2,427.48	165.01	21	13	1,797	571	37	105	12	10	1,555	6	4,126	1.70	25.01	94	110			
56	1,895.22	83.70	4	6	408	240	17	48	12	6	587	0	1,327	0.70	15.86	14	45			
66	6,285.54	539.12	1,958	381	830	4,668	305	603	118	66	6,914	9	15,851	2.52	29.40	101	521			
68	4,797.14	391.23	1,703	369	435	2,646	191	347	77	50	4,460	7	10,286	2.14	26.29	54	312			
68N	1,790.75	128.56	606	105	118	664	18	42	0	0	780	0	2,333	1.30	18.15	6	148			
69	3,038.41	273.92	1,546	354	500	2,385	195	308	32	37	4,077	16	9,451	3.11	34.50	58	329			
69A	13,994.72	749.44	1,419	596	909	8,794	662	1,024	151	105	8,509	14	22,184	1.59	29.60	157	722			
69N	1,493.91	119.99	383	60	346	486	22	37	0	0	712	0	2,045	1.37	17.05	6	116			
69W	13,527.92	750.74	1,851	430	4,093	8,897	542	877	114	93	9,472	17	26,387	1.95	35.15	140	953			
70	2,446.39	201.16	289	118	3,668	1,347	114	170	13	7	2,313	23	8,062	3.30	40.08	30	336			
71	46,350.68	2,647.62	2,880	1,086	12,391	25,426	1,937	3,145	313	237	24,559	86	72,061	1.55	27.22	341	3,060			
72	4,734.07	228.91	3	25	238	1,640	105	369	20	31	1,328	0	3,759	0.79	16.42	17	66			
74	2,895.28	169.51	6	23	91	1,658	84	292	19	35	1,045	0	3,253	1.12	19.19	4	33			
75	6,378.84	384.25	27	38	286	3,989	195	656	78	54	2,518	0	7,841	1.23	20.41	51	156			
76	2,312.73	121.94	3	9	5	402	19	73	8	8	348	0	875	0.38	7.18	2	14			
79	1,412.33	82.49	3	38	173	581	64	253	19	49	715	0	1,895	1.34	22.97	72	32			
88	399.24	40.00	2	0	1	5	3,956	0	0	0	1,422	0	5,386	13.49	134.65	1	1			
91x	5,079.24	218.38	157	98	1,178	1,265	187	136	55	23	1,679	3	4,781	0.94	21.89	8	246			
UC Supp.	285.67	17.12	5,564	282	14	29	0	4	0	0	36	6	5,935	20.78	346.67	0	54			
Night Owl	1,158.95	103.68	5,409	61	31	225	6	26	0	0	49	0	5,807	5.01	56.01	0	33			
TOTAL	218,751.43	13,509.72	247,346	13,844	32,815	90,223	10,075	10,444	1,466	1,108	108,049	457	515,826	2.36	38.18	1,379	16,674			
ROUTE	VTA/SC		ECO		Full		S/D		Passes/		RIDERSHIP		Passengers		Passengers		W/C		Bike	
17	45,114.31	1,425.98	45	86	257	11,639	1,183	1,186	117	11,023			27,852	0.62	19.53	58	1,203			

November Ridership 543,678

SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

DATE: January 22nd, 2010

TO: Board of Directors

FROM: April Warnock, Paratransit Superintendent

SUBJECT: METRO PARACRUZ OPERATIONS STATUS REPORT

I. RECOMMENDED ACTION

This report is for information only - no action requested

II. SUMMARY OF ISSUES

- METRO ParaCruz is the federally mandated ADA complementary paratransit program of the Transit District, providing shared ride, door-to-door demand-response transportation to customers certified as having disabilities that prevent them from independently using the fixed route bus.
- METRO assumed direct operation of paratransit services November 1, 2004. This service had been delivered under contract since 1992.
- Discussion of ParaCruz Operations Status Report.
- Attachment A: On-time Performance Chart displays the percentage of pick-ups within the “ready window” and a breakdown in 5-minute increments for pick-ups beyond the “ready window”. The monthly Customer Service Reports summary is included.
- Attachment B: Report of ParaCruz’ operating statistics. Performance Averages and Performance Goals are reflected in the Comparative Operating Statistics Table in order to establish and compare actual performance measures, as performance is a critical indicator as to ParaCruz’ efficiency.
- Attachments C, D, E, F, G: ParaCruz Performance Charts display trends in rider-ship and mileage spanning a period of three years. Graph G is a graphical display reporting use of sub-contracted taxi companies for each month.
- Attachment H: Current calendar year’s statistical information on the number of ParaCruz in-person eligibility assessments, including a comparison to past years, since implementation in August of 2002.

III. DISCUSSION

In the month of November 2009, ParaCruz performed 658 more rides than November of 2008. This increase in the number of rides performed reflects the steady growth of use of ParaCruz services.

In the Comparative Operating Statistics Reports, call center figures are unavailable due to the district –wide installation of the VOIP telephone system. The VOIP telephone system reports have been installed, and training is currently underway.

IV. FINANCIAL CONSIDERATIONS

NONE

V. ATTACHMENTS

- Attachment A:** ParaCruz On-time Performance Charts
- Attachment B:** Comparative Operating Statistics Tables
- Attachment C:** Number of Rides Comparison Chart
- Attachment D:** Shared vs. Total Rides Chart
- Attachment E:** Mileage Comparison Chart
- Attachment F:** Year To Date Mileage Chart
- Attachment G:** Daily Drivers vs. Subcontractor Rides Charts
- Attachment H:** Eligibility Chart

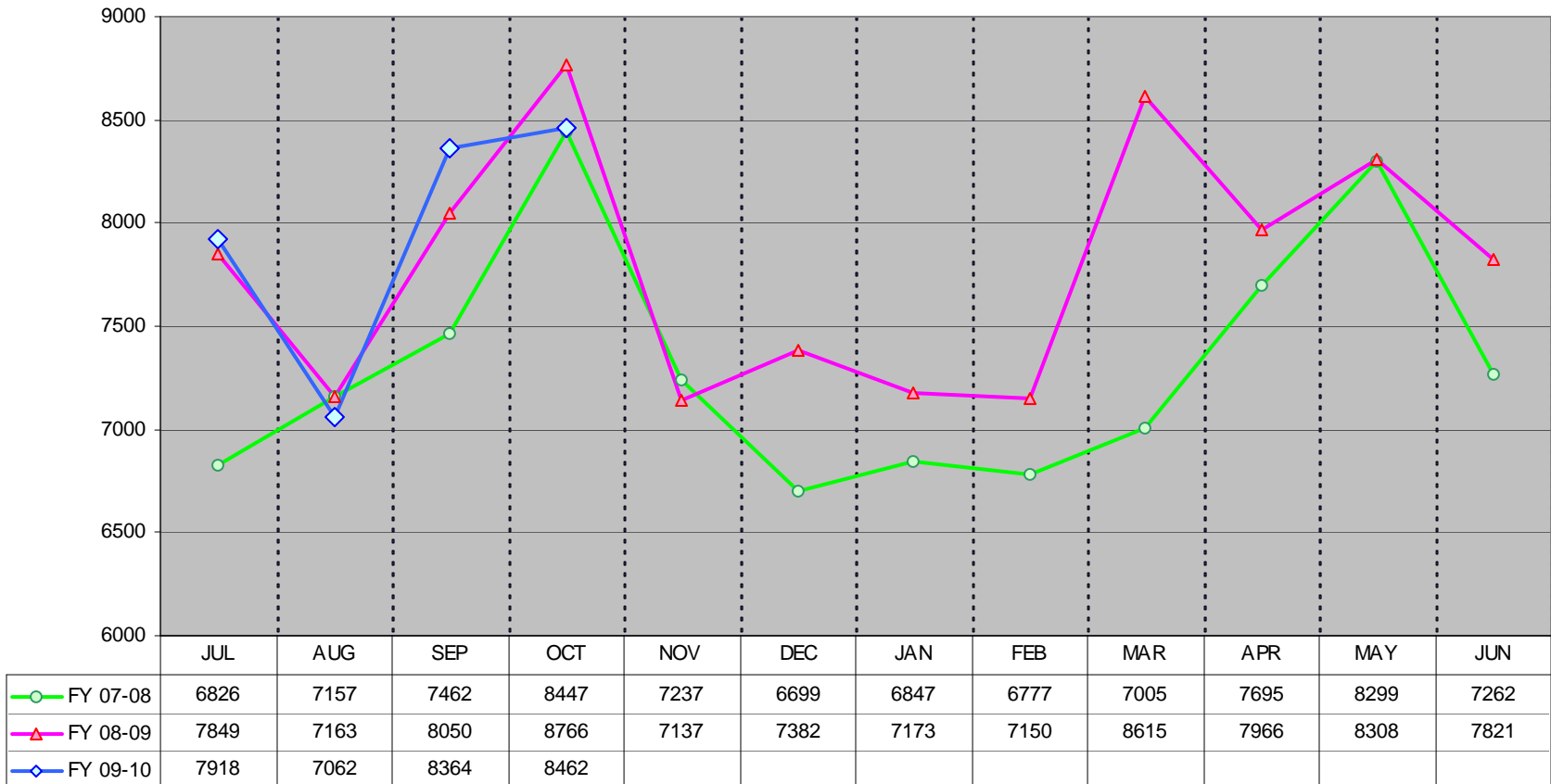
ParaCruz On-time Performance Report		
	October 2008	October 2009
Total pick ups	8766	8462
Percent in “ready window”	93.67%	95.95%
1 to 5 minutes late	2.67%	1.93%
6 to 10 minutes late	1.71%	.95%
11 to 15 minutes late	.85%	.54%
16 to 20 minutes late	.57%	.32%
21 to 25 minutes late	.19%	.15%
26 to 30 minutes late	.21%	.04%
31 to 35 minutes late	.05%	.06%
36 to 40 minutes late	.05%	.02%
41 or more minutes late (excessively late/missed trips)	.07%	.05%
Total beyond “ready window”	6.33%	4.05%

During the month of October 2009, ParaCruz received two (2) compliments and six (6) Customer Service complaints. Three of complaints were not valid.

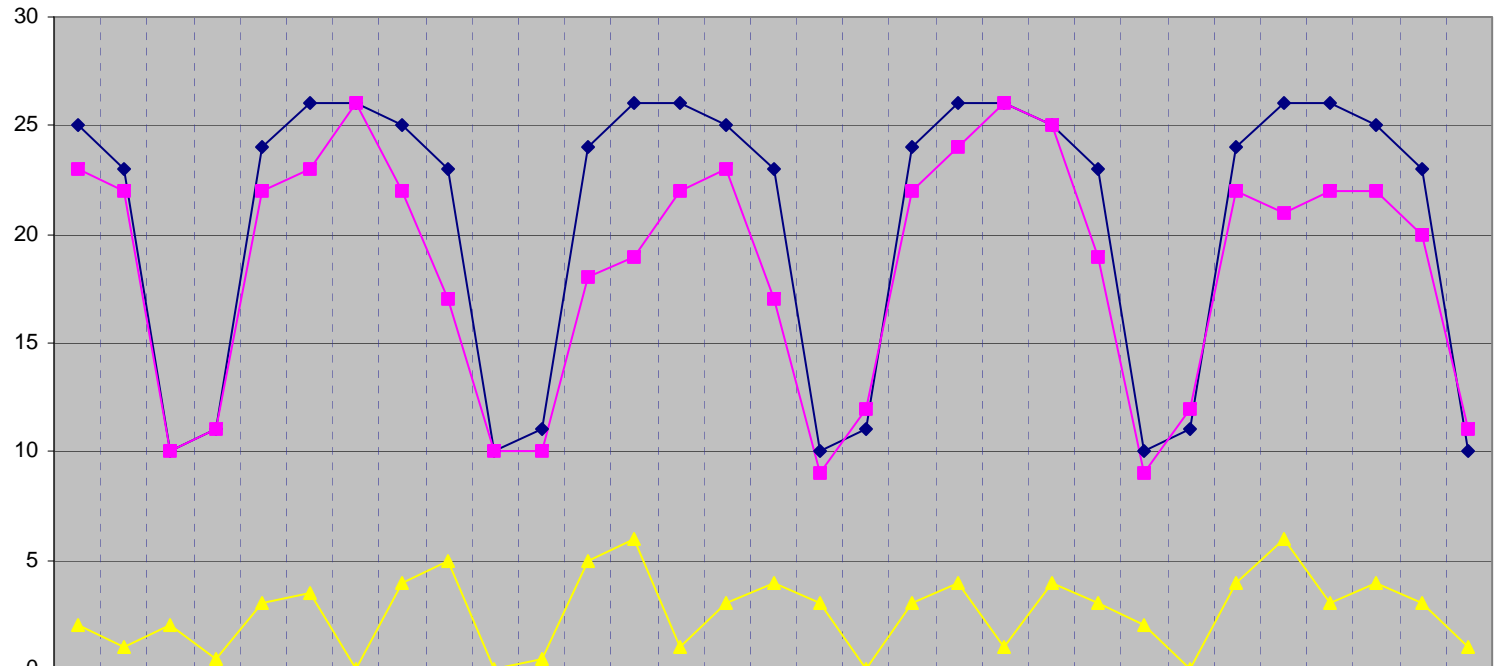
Comparative Operating Statistics This Fiscal Year, Last Fiscal Year through October 2009.

	Oct 08	Oct 09	Fiscal 08-09	Fiscal 09-10	Performance Averages	Performance Goals
Requested	9374	9198	33,624	33,867	8399	
Performed	8766	8462	31,828	31,803	7771	
Cancels	17.48%	17.84%	16.44%	17.46%	18.2623%	
No Shows	2.46%	3.21%	3.08%	2.99%	2.61%	Less than 3%
Total miles	57,099	55,276	212,931	207,232	52,540	
Av trip miles	4.97	4.99	5.11	5.15	5.19	
Within ready window	93.67%	95.95%	93.11%	95.71%	94.85%	92.00% or better
Excessively late/missed trips	6	4	19	6	2.5	Zero (0)
Call center volume	6984	N/A	21,058	N/A	N/A	
Call average seconds to answer	39	N/A	36	N/A	N/A	Less than 2 minutes
Hold times less than 2 minutes	95%	N/A	96%	N/A	N/A	Greater than 90%
Distinct riders	831	802	1,259	1,243	802	
Most frequent rider	56 rides	49 rides	184 rides	185 rides	51 rides	
Shared rides	65.5%	64.8%	63.7%	62.6%	63.58%	Greater than 60%
Passengers per rev hour	2.10	2.15	2.16	2.12	2.07	Greater than 1.6 passengers/hour
Rides by supplemental providers	15.65%	14.94%	9.58%	11.94%	8.98%	No more than 25%
Vendor cost per ride	\$23.67	\$21.60	\$22.86	\$22.82	\$23.21	
ParaCruz driver cost per ride (estimated)	\$23.21	\$24.34	\$23.63	\$23.67	\$24.31	
Rides < 10 miles	70.04%	69.88%	70.34%	69.13%	70.06%	
Rides > 10	29.96%	30.12%	29.66%	30.87%	29.94%	

NUMBER OF RIDES COMPARISON CHART



DAILY DRIVERS vs. SUBCONTRACTORS



	10/1	10/2	10/3	10/4	10/5	10/6	10/7	10/8	10/9	10/10	10/11	10/12	10/13	10/14	10/15	10/16	10/17	10/18	10/19	10/20	10/21	10/22	10/23	10/24	10/25	10/26	10/27	10/28	10/29	10/30	10/31							
◆ #PC SCHEDULE	25	23	10	11	24	26	26	25	23	10	11	24	26	26	25	23	10	11	24	26	26	25	23	10	11	24	26	26	25	23	10	11	24	26	26	25	23	10
■ #PC ACTUAL	23	22	10	11	22	23	26	22	17	10	10	18	19	22	23	17	9	12	22	24	26	26	25	19	9	12	22	21	22	22	20	11						
▲ # SUBCON	2.0	1.0	2.0	0.5	3.0	3.5	0.0	4.0	5.0	0.0	0.5	5.0	6.0	1.0	3.0	4.0	3.0	0.0	3.0	4.0	1.0	4.0	3.0	2.0	0.0	4.0	6.0	3.0	4.0	3.0	3.0	1.0						

Board of Directors
Board Meeting November 20th, 2009

OUT OF DATABASE	UNRESTRICTED	RESTRICTED CONDITIONAL	RESTRICTED TRIP BY TRIP	TEMPORARY	VISITOR	DCSD	TOTAL
1/1/2005 to 12/31/2005	189	30	12	33	6	283	553
1/1/2006 to 12/31/2006	466	39	24	47	17	384	977
1/1/2007 to 12/31/2007	264	26	19	53	22	173	557
1/1/2008 to 12/31/2008	308	17	19	57	18	58	477

INTO DATABASE	UNRESTRICTED	RESTRICTED CONDITIONAL	RESTRICTED TRIP BY TRIP	TEMPORARY	VISITOR	TOTAL	DENIED
1/1/2005 to 12/31/2005	428	16	34	48	6	532	28
1/1/2006 to 12/31/2006	356	13	47	49	17	482	4
1/1/2007 to 12/31/2007	442	29	93	46	22	632	6
1/1/2008 to 12/31/2008	400	59	57	23	18	557	12

MONTHLY ASSESSMENTS - 2009						
	UNRESTRICTED	RESTRICTED CONDITIONAL	RESTRICTED TRIP BY TRIP	TEMPORARY	DENIED	TOTAL
JANUARY	30	5	0	9	2	46
FEBRUARY	28	2	0	5	1	36
MARCH	40	3	3	4	0	50
APRIL	21	2	2	2	0	27
MAY	45	4	1	0	0	50
JUNE	44	9	1	0	2	56
JULY	36	5	5	1	0	47
AUGUST	28	4	5	3	1	41
SEPTEMBER	33	2	4	4	0	43

NUMBER OF ELIGIBLE RIDERS	
YEAR	ACTIVE
2005	5336
2006	5315
2007	4820
2008	4895

SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

BUS STOP ADVISORY COMMITTEE 2010 MEETING DATES

January 28

February 25

March 25

April 29

May 27

June 24

July 29

August 26

September 30

October 28

November 25

December 30

The Bus Stop Advisory Committee meets at 9:00 a.m. in the Santa Cruz Conference Room located at 110 Vernon Street.

DISTRIBUTION:

Bob Cotter
Bonnie Morr
Carolyn Derwing
Ciro Aguirre
Frank Bauer
John Daugherty
Les White
Manny Martinez
Mary Ferrick
Mike Boyd
Robyn Slater

2010 Santa Cruz Country Regional Transportation Commission Meeting Schedule

Meeting Date	Meeting Location
January 14	Santa Cruz City Council Chambers
February 4	Watsonville City Council Chambers
March 4	County Board of Supervisors Chambers
April 1	County Board of Supervisors Chambers
May 6	Capitola City Council Chambers
June 3	Watsonville City Council Chambers
July	No Meeting
August 5	Scotts Valley City Council Chambers
September 2	County Board of Supervisors Chambers
October 7	Watsonville City Council Chambers
November 4	County Board of Supervisors Chambers
December 2	County Board of Supervisors Chambers

2010 RTC Transportation Policy Workshop meeting schedule

Meeting Date	Meeting Location
January	Cancelled due to holiday schedule
February 18	RTC Offices, Santa Cruz
March 18	RTC Offices, Santa Cruz
April 15	City of Watsonville
May 20	RTC Offices, Santa Cruz
June 17	RTC Offices, Santa Cruz
July	No Meeting
August 19	RTC Offices, Santa Cruz
September 16	RTC Offices, Santa Cruz
October 21	RTC Offices, Santa Cruz
November 18	RTC Offices, Santa Cruz
December 16	RTC Offices, Santa Cruz

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Santa Cruz County Regional Transportation Commission
THREE MONTH MEETING SCHEDULE
FEBRUARY 2010
through
APRIL 2010
(Revised 1/21/10)

**All meetings are subject to cancellation when there are no
action items to be considered by the board or committee**

Meeting Date	Meeting Day	Meeting Type	Meeting Time	Meeting Place
02/04/10	Thursday	Regional Transportation Commission	9:00 am	Watsonville City Council Chambers
02/08/10	Monday	Rail Acquisition Committee	2:00 pm	Commission Offices
02/08/10	Monday	Bicycle Committee - Cancelled	7:00 pm	Commission Offices
2/9/2010	Tuesday	Elderly & Disabled Transportation Advisory Committee	1:30 pm	Commission Offices
02/11/10	Thursday	Budget and Administration/Personnel Committee	3:30 pm	CAO Conference Room
02/18/10	Thursday	Transportation Policy Workshop	9:00 am	Commission Offices
02/18/10	Thursday	Interagency Technical Advisory Committee	1:30 pm	Commission Offices
02/22/10	Monday	Bicycle Committee - Special Meeting and Time	6:30 pm	Commission Offices
03/04/10	Thursday	Regional Transportation Commission	9:00 am	Board of Supervisors Chambers
03/08/10	Monday	Rail Acquisition Committee	2:00 pm	Commission Offices
03/08/10	Monday	Bicycle Committee - Cancelled	7:00 pm	Commission Offices
03/18/10	Thursday	Transportation Policy Workshop	9:00 am	Commission Offices
03/18/10	Thursday	Interagency Technical Advisory Committee	1:30 pm	Commission Offices
04/01/10	Thursday	Regional Transportation Commission	9:00 am	Board of Supervisors Chambers
04/05/10	Monday	Rail Acquisition Committee	2:00 pm	Commission Offices
04/08/10	Thursday	Budget and Administration/Personnel Committee	3:30 pm	CAO Conference Room
04/12/10	Monday	Bicycle Committee	7:00 pm	Commission Offices
4/13/2010	Tuesday	Elderly & Disabled Transportation Advisory Committee	1:30 pm	Commission Offices
04/15/10	Thursday	Transportation Policy Workshop	9:00 am	Commission Offices
04/15/10	Thursday	Interagency Technical Advisory Committee	1:30 pm	Commission Offices
Commission Offices - 1523 Pacific Ave - Santa Cruz CA 95060				
Board of Supervisors Chambers/CAO Conference Room/RDA Conf Room - 701 Ocean St - Santa Cruz CA 95060				
Watsonville City Council Chambers / Community Rooms- 275 Main St - Watsonville CA 95076				
Santa Cruz City Council Chambers - 809 Center St - Santa Cruz CA 95060				

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