

**Transit Fact Sheet
FY08 to FY11 (through Jan)**

Santa Cruz METRO Operating Stats				
Operating Expenses	FY08	FY09	FY10	FY11
Local Fixed-Route Expenses	\$29,605,178	\$29,106,833	\$26,692,199	\$16,526,702
Highway 17	\$1,722,320	\$1,786,045	\$1,783,991	\$1,755,048
Paratransit	\$3,602,134	\$3,626,157	\$3,868,580	\$2,448,708
TOTAL Operating Expenses	\$34,929,632	\$34,519,035	\$32,344,770	\$20,730,457
Operating Revenue	FY08	FY09	FY10	FY11
Fixed-Route Fares	\$3,530,971	\$3,386,252	\$3,240,488	\$2,054,231
Contract (Fixed-Route)	\$3,127,596	\$3,590,053	\$3,448,625	\$1,773,241
Highway 17 Fares	\$897,606	\$1,034,204	\$1,072,469	\$584,574
Highway 17 Payments	\$482,056	\$436,551	\$427,759	\$268,630
ParaCruz	\$229,769	\$322,124	\$238,603	\$137,213
TOTAL Passenger Revenue	\$8,267,998	\$8,769,184	\$8,427,944	\$4,817,890
Other Revenue	2007-08	2008-09	2009-10	2010-2011
Sales Tax	\$17,054,736	\$14,923,142	\$14,320,288	\$8,849,330
Federal Transit Administration	\$3,153,552	\$3,615,707	\$4,025,687	\$3,078,015
Transit Development Act	\$6,313,334	\$5,696,249	\$5,001,737	\$2,496,326
Misc. Revenue	\$1,708,562	\$719,312	\$326,159	\$170,912
TOTAL Non-Passenger Revenue	\$28,230,184	\$24,954,409	\$23,673,871	\$14,594,583
TOTAL Operating Revenue	\$36,498,182	\$33,723,594	\$32,101,815	\$19,412,473
System Information	FY08	FY09	FY10	FY11
Directional Route Miles	499	499	499	499
Number of Bus Stops	1,000	999	999	999
Number of Routes	40	40	40	38
Total Active Fleet	112	112	112	112
Maximum Bus in-svc. (WD)	82	85	85	85
Total METRO Employees	319	315	313	313
Revenue Hour Per Employee	702	711	717	392
Local Fixed-Route Performance	FY08	FY09	FY10	FY11
Ridership	5,522,943	5,708,338	5,449,056	2,980,406
Revenue Hours	202,108.2	202,148.72	202,645.38	110,840.16
Revenue Miles	2,733,823.8	2,740,218.24	2,745,456.13	1,497,303.78
Passengers Per Hour	27.33	28.24	26.89	26.89
Passengers Per Mile	2.02	2.08	1.98	1.99
Total Cost Per Passenger	\$5.67	\$5.41	\$5.23	\$6.13
Revenue Per Passenger	\$1.21	\$1.22	\$1.23	\$1.28
Farebox Recovery	22.49%	23.97%	25.06%	23.16%
Highway 17 Performance	FY08	FY09	FY10	FY11
Ridership	270,044	318,582	301,104	146,956
Revenue Hours	21,760.9	21,705.1	21,633.4	11,778.0
Revenue Miles	532,247.6	569,084.7	579,769.3	340,310.3
Passengers Per Hour	12.41	14.68	13.92	12.48
Passengers Per Mile	0.51	0.56	0.52	0.43
Total Cost Per Passenger	\$6.38	\$5.61	\$5.92	\$11.94
Revenue Per Passenger	\$3.32	\$3.25	\$3.56	\$3.98
Farebox Recovery	52.12%	57.90%	60.12%	33.31%
Fixed-Route Totals	FY08	FY09	FY10	FY11
Ridership	5,792,987	6,026,920	5,750,160	3,127,362
Revenue Hours	223,869	223,854	224,279	122,618
Revenue Miles	3,266,071	3,309,303	3,325,225	1,837,614
Cost Per Revenue Hour	\$139.94	\$138.00	\$126.97	\$149.09
Passengers Per Hour	25.88	26.92	25.64	25.50
Passengers Per Mile	1.77	1.82	1.73	1.70
Revenue Per Passenger	\$1.43	\$1.46	\$1.47	\$1.54
Cost Per Passenger	\$5.41	\$5.13	\$4.95	\$5.85
Subsidy Per Passenger	\$3.98	\$3.67	\$3.49	\$4.31
ParaCruz Performance	FY08	FY09	FY10	FY11
Ridership	87,713	93,279	94,074	54,211
Revenue Hours	39,333.0	44,631.1	43,256.2	25,571.2
Revenue Miles	572,750.0	636,901.0	611,882.4	367,899.0
Passengers Per Hour	2.23	2.09	2.17	2.12
Passengers Per Mile	0.15	0.15	0.15	0.15
Revenue Per Passenger	\$2.62	\$3.45	\$2.54	\$2.53
Farebox Recovery	6.38%	8.88%	6.17%	5.60%