

Bikes on Buses

- All Metro buses are equipped with front-mounted racks with space for three bikes.
- Use of bicycle rack is free, one bike per person.
- Bike loading is on a first come, first served basis.
- For traffic safety, please load the farthest slot from the driver first.
- Oversized equipment that impairs the operator's vision must be removed from the bicycle prior to loading.
- Bags and other cargo that may fall from the bike must also be removed prior to loading.
- Folding bikes are allowed as described in the Carry-On Policy below.
- No full-sized bicycles are allowed inside the bus, except as noted below.
- Metro riders are encouraged to explore the use of Ecology Action Folding Bikes in Buses Incentive Program which provides a \$200 incentive towards a folding bike and saves riders up to \$70 on two monthly passes. Information available at <http://ecoact.org>



Loading Your Bike

- As the bus approaches, have your bike ready to load.
- Remove water bottles, pumps or any loose items that might fall off.
- Tell the bus driver that you are loading your bicycle.
- Load from the curbside only. For your safety, do not step beyond the



driver's side of the bus into the traffic lane when loading your bike.

- Pull down to release the folded bike rack.
- Lift your bike onto the rack, fitting wheels into the slots. Each slot is labeled for front and rear wheels. Bike must fit securely in the rack to be transported.
- Raise and release the support arm over the top of the front tire. Make sure the support arm is resting on the tire and not on the fender or frame.



Bike Rack Overloads on Routes 40, 41, 42, and Highway 17 Express

Bicycles may be carried onto the bus under the following conditions:

- Bicycles are to be secured on the outside racks provided.
- Only once the rack is full, no more than two (2) full-sized bicycles may be brought inside, as long as the bus is not already at fully seated capacity.
- Bikes must be secured by the bicyclist in the wheelchair area.
- People in wheelchairs have priority over bicycles, and if necessary, a bicyclist will have to remove their bicycle when asked to do so.
- On a space-available basis, individuals may only board bicycles inside Highway 17 coaches at Diridon Station southbound, Cavallaro Station northbound, or at Pasatiempo if the northbound trip does not serve Scotts Valley.



Unloading Your Bike

- Tell the operator you need to unload your bike when you approach your stop.
- Exit through the front door, so the operator is aware that you need time to remove your bicycle.
- Raise the support arm off the tire. Move the support arm down, out of your way.
- Lift your bike out of the rack, being careful not to step beyond the driver's side of the bus into the traffic lane when unloading your bike.
- Fold up the bike rack if there is no other bike in the rack.
- Return to the curb with your bike and wait for the bus to leave before entering traffic.

Carry-on Policy

Two-wheeled shopping carts, folding strollers, and folding bikes, under five (5) feet in length when folded, are allowed inside of the bus as long as they can be folded and stored out of the aisle and controlled by the passenger.

Nothing exceeding 5 feet in length is allowed inside a Metro bus (including fishing poles and surfboards).

Other items not allowed include: opened containers of alcoholic beverages, car batteries, fireworks, firearms, gasoline, or any caustic or flammable materials.

Loss or Damage

- Metro is not responsible for losses or damages to or by bicycles on District property.
- Bikes secured at the Metro Center must be in the bike racks only, and will otherwise be removed by Metro.
- Customers must present proper identification to claim lost items. See **Lost & Found p. 5.**