

### AGENDA METRO ADVISORY COMMITTEE (MAC) OCTOBER 17, 2018 – 6:00 PM METRO CENTER / PACIFIC STATION 920 PACIFIC AVENUE SANTA CRUZ, CA 95060

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## **COMMITTEE ROSTER**

Michael Pisano, Chair Joseph Martinez, Vice Chair Kevin Andrews Veronica Elsea Jason Lopez Cassity Mega Becky Taylor

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#### NOTICE TO PUBLIC

Members of the public may address the MAC on a topic not on the agenda but within the jurisdiction of the MAC by approaching the Committee, during consideration of COMMUNICATIONS TO THE METRO ADVISORY COMMITTEE. Presentations may be limited in time in accordance with the Bylaws of the MAC. Members of the public may also address the MAC on a topic on the agenda by approaching the Committee immediately after presentation of the staff report, but before the Committee's deliberation on the topic to be addressed. At each meeting, every effort will be made to conclude MAC business by 7:55 p.m. in order to accommodate participants whose buses may depart at 8:00 p.m. If there is concern that an item may not be adequately addressed in the time allowed, Committee members may choose to table the item until the next meeting, move the item earlier in the agenda or to extend the meeting if necessary.

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### TITLE 6 - INTERPRETATION SERVICES / TÍTULO 6 - SERVICIOS DE TRADUCCIÓN

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AGENDA METRO ADVISORY COMMITTEE (MAC) October 17, 2018 Page 2 of 2

#### NOTE: THE COMMITTEE CHAIR MAY TAKE ITEMS OUT OF ORDER

## **MEETING TIME: 6:00 PM**

## 1. CALL TO ORDER AND ROLL CALL

## 2. COMMUNICATIONS TO THE METRO ADVISORY COMMITTEE

This time is set aside for MAC members and the general public to address the MAC on matters of interest to the public not listed on the agenda, but within the jurisdiction of the Committee. Each member of the public appearing at a Committee meeting shall be limited to three minutes in his or her presentation, unless the Chair, at his or her discretion, permits further remarks to be made. Any person addressing the Committee may submit written statements, petitions or other documents to complement his or her presentation. When addressing the Committee, the individual may, but is not required to, provide his/her name and address in an audible tone for the record.

- 3. RECEIVE AND FILE MINUTES FROM THE METRO ADVISORY COMMITTEE MEETING OF AUGUST 15, 2018 Michael Pisano, Chair
- 4. COMMUNICATIONS FROM METRO ADVISORY COMMITTEE
- 5. SERVICE PLANNING UPDATE Barrow Emerson, Planning and Development Director
- 6. PROGRAM TO CLEAN SIDEWALKS AT BUS STOPS AND BUS STATIONS Barrow Emerson, Planning and Development Director
- 7. ESTABLISH AND APPROVE THE METRO ADVISORY COMMITTEE 2019 MEETING SCHEDULE
- 8. ELECT THE METRO ADVISORY COMMITTEE CHAIR AND VICE CHAIR FOR 2019 TERM
- 9. COMMUNICATIONS TO THE SANTA CRUZ METRO CEO
- 10. COMMUNICATIONS TO THE SANTA CRUZ METRO BOARD OF DIRECTORS

10.1 August 16, 2018 Letter from Michael Pisano, MAC Chairperson

- 11. ITEMS FOR NEXT MEETING AGENDA
- 12. DISTRIBUTION OF VOUCHER Ciro Aguirre, COO
- 13. ADJOURNMENT

Pursuant to Section 54954.2(a)(1) of the Government Code of the State of California, this agenda was posted at least 72 hours in advance of the scheduled meeting at a public place freely accessible to the public 24 hours a day. The agenda packet and materials related to an item on this Agenda submitted after distribution of the agenda packet are available for public inspection in the Santa Cruz METRO Administrative Office (110 Vernon Street, Santa Cruz) during normal business hours. Such documents are also available on the Santa Cruz METRO website at www.scmtd.com subject to staff's ability to post the document before the meeting.



The METRO Advisory Committee (MAC) met on Wednesday, August 15, 2018 in the Pacific Station located at 920 Pacific Street, Suite 11, in Santa Cruz, CA. \*Minutes are "summary" minutes, not verbatim minutes.

## 1 INTRODUCTION OF NEW MAC MEMBER, JASON LOPEZ

## 2 CALL TO ORDER

Meeting was called to order at 6:06 PM by Vice Chair Martinez.

ROLL CALL: The following MAC Members were present, representing a quorum:

Michael Pisano, Chair (Arrived 6:13 PM) Joseph Martinez, Vice Chair Kevin Andrews Veronica Elsea Jason Lopez Cassity Mega Becky Taylor

METRO EMPLOYEES AND MEMBERS OF THE PUBLIC WHO VOLUNTARILY INDICATED THEY WERE PRESENT (IN ALPHABETICAL ORDER) THROUGH A SIGN IN SHEET OR VERBAL INTRODUCTION WERE:

Ciro Aguirre, METRO Joanna Edmonds, SCCRTC Barrow Emerson, METRO Isaac Holly, METRO Shonoa Ruddick, METRO Anais Schenk, SCCRTC Daniel Zaragoza, METRO

### **3 COMMUNICATIONS TO THE METRO ADVISORY COMMITTEE**

Ms. Elsea inquired if ParaCruz is equipped to service a mother with two small children who require car seats. Daniel Zaragoza, Operations Manager - Paratransit Division, responded that ParaCruz can accommodate children. Either personal car seats can be used or ParaCruz can provide them, but that should be requested when the ride is booked.

Ms. Elsea mentioned that she requested help from Customer Service a couple of times about using Stop ID but was given inaccurate information. She suggested Customer Service be familiar with this since it is a service METRO is promoting.

Vice Chair Martinez raised concerns about the Customer Service Booth at Watsonville Transit Center (WTC). Currently, there is only one Customer Service Representative (CSR) in the booth. When that CSR goes on break, the booth shuts down and customers have to wait until the CSR's break is over. He recommended that two CSRs be there for full coverage throughout the day. He also mentioned there is a rumor floating around that METRO is going to close the WTC Customer Service Booth. Barrow Emerson, Planning and Development Director, said that is not true. Vice Chair Martinez requested flyers for the Hwy. 17 Route be restocked at the WTC because they are currently out of them. Mr. Emerson thanked him for the information and said he would take care of that.

Vice Chair Martinez suggested there be more outreach regarding Customer Service's hours. Many are not aware that Customer Service is available via telephone on the weekends. Customers think it is a Monday through Friday service only.

Vice Chair Martinez also raised concern about the fare on Route 79. Someone had paid \$6 for a ride that should have been \$4. Mr. Zaragoza said that the fare had not been adjusted yet to correlate to the route change, but it is being worked on.

Vice Chair Martinez inquired about the status of the Watsonville mural. Mr. Emerson said it is on hold for now and provided background. Originally, there was a desire to do a new mural at the WTC. The artist who did the existing mural years ago initially was interested in the new project but later handed it off to another artist. At a public meeting, there was a ground swell of people who felt the old mural should be kept and refurbished. METRO's concern is that a grant was received from the Arts Council to do a new one, not refurbish the old one. METRO is looking for some direction from Director Dutra before starting the process again.

Ms. Taylor handed out a memorandum dated June 15, 2018 addressed to Chair Bruce McPherson from the Santa Cruz County Commission on Disabilities regarding the WTC hours of operation (attached). Two different members of the disability community visited the WTC during its advertised and posted business hours and found it closed. The Commission requested an investigation by METRO into the matter. Chair Pisano voiced concern about any riders who have taken time off work to go to the WTC and then find it closed during business hours.

Chair Pisano asked if any thought has been given to standing, bus-stop seating and handed out a flyer illustrating available options (attached). This may help reduce the number of people who currently loiter at a bus stop. Instead of a regular sit-down bench, the seats are slightly elevated and angled so that you don't sit down, but just lean against them. Ms. Elsea said there may be some people who would have trouble assuming that position. Vice Chair Martinez recommended the two-seater benches with the bar in the middle so people can't sleep on the benches.

#### 4 ACCEPT AND FILE MINUTES FROM THE METRO ADVISORY COMMITTEE MEETING OF FEBRUARY 21, 2018

MOTION: ACCEPT AND FILE CORRECTED MINUTES FROM THE METRO ADVISORY COMMITTEE MEETING OF APRIL 18, 2018

Page 1 of the April 18, 2018 Minutes were corrected to reflect the correct spelling of "unanimous."

MOTION: ELSEA

SECOND: MEGA

AYES: PISANO, MARTINEZ, ANDREWS, ELSEA, LOPEZ, MEGA, AND TAYLOR

NAYES: NONE

ABSTAIN: NONE

MOTION CARRIED: UNANIMOUS

#### 5 COMMUNICATIONS FROM METRO ADVISORY COMMITTEE

Chair Pisano gave a brief recap of his presentation at the June 2018 Board of Directors meeting.

#### **6 WATSONVILLE COMPLETE STREETS**

Anais Schenk, Transportation Planner for the Santa Cruz County Regional Transportation Commission (SCCRTC), introduced herself and Joanna Edmond, Transportation Planning Technician, also with SCCRTC. Anais explained that the SCCRTC recently partnered with Watsonville to work on their downtown Complete Streets Plan and she is helping with the outreach portion of the plan.

Watsonville recently embarked on conceptual improvements for the downtown area. The handout provides input from the community with suggested street design alternatives for

Main Street, Rodriguez Street, and Brennan Street/Union Street. The design alternatives focus on bike oriented or pedestrian oriented plans versus the existing vehicular oriented streets. The focus is on lane configuration and physical improvements. Ms. Schenk described the differences in each street plan. One of the goals is to attract more businesses to these areas and provide a vibrant place for foot and bicycle traffic.

Ms. Schenk encouraged MAC members to provide their feedback to the City of Watsonville by September 7, 2018. This feedback will be considered in developing the final plan.

#### 7 UPDATE ON PROCUREMENT OF AN INTELLIGENT TRANSPORTATION SYSTEM (ITS) FOR THE FIXED-ROUTE FLEET

Isaac Holly, Information Technology and Intelligent Transportation Systems Director, gave a timeline on the procurement of an Intelligent Transportation System (ITS) that METRO is seeking for the Fixed-Route fleet. The project has gone out to bid and procurement will close mid-September. We want to take the contract to the Board of Directors in October 2018. This allows METRO to lock this project in so if SB1 is overturned in November 2018, we can still retain the funding awarded by the California Transportation Commission (CTC). METRO wants to award the contract to a vendor this November. Vendors are projecting that it can take up to a year to complete the project, so we are looking at the end of 2019. Ms. Elsea requested that METRO specify in its contract that any application used by the public work with voiceover or talk-back software so that visually impaired passengers can look at the real time information on the buses as well. Mr. Holly confirmed they will do that.

#### 8 SERVICE PLANNING UPDATE

Mr. Emerson reviewed the Q4 - FY18 ridership reports for the Board of Directors meeting on August 24, 2018.

Mr. Emerson reminded the group that Routes 33 and 34 in the San Lorenzo Valley are being reviewed for elimination and the public hearing will be on August 24, 2018. In the Winter, if the Board is willing to eliminate these two routes, METRO will run service through the first school semester before eliminating them. Route 79 in Watsonville was realigned to catch more of the downtown area and destinations people want to go to.

Ms. Elsea inquired if the introduction of the articulated buses made any difference in UCSC ridership and meeting connections. Mr. Emerson said the articulated buses have almost eliminated leaving students at a stop on their way to class and coming down the hill. What makes it challenging for us, especially without AVL, is getting the timing right between stops on campus because the class schedules change daily. METRO can't solve all of its connectivity problems with the current level of service but recognizes that span of service across the system as well as frequency need to be prioritized. In Fall 2018, METRO wants to bring back the Articulated Bus Pilot Project to be funded by UCSC,

Mr. Emerson also reviewed the Planning Department's annual updates for the Board of Directors meeting on August 24, 2018. This report highlights current route performance and opportunities for fixed-route service expansion if SB1 is not repealed. One priority is to improve the Route 35/35A evening frequency and to provide northbound traffic on Scotts Valley Drive.

## 9 REVISED PASSENGER CODES OF CONDUCT AND SERVICE SUSPENSION/EXCLUSION POLICIES FOR:

• FIXED-ROUTE SERVICES AND TRANSIT FACILITIES

#### • VIOLENT, SERIOUSLY DISRUPTIVE, AND/OR ILLEGAL CONDUCT ON PARATRANSIT VEHICLES

Mr. Aguirre, Chief Operations Officer, said that he and Mr. Zaragoza were there to answer any questions MAC may have on the revised policy. Ms. Elsea remarked that this document is much improved over what she saw in the Board packet last January. She was appreciative that METRO sought MAC's advice and took its concerns seriously. She felt her concerns were completely addressed. Chair Pisano agreed and suggested if there is ever a problem on the bus, make the Bus Operator aware of it so that he/she can address it.

Discussion ensued on how the policy will be enforced and what the outreach should entail. Chair Pisano suggested Ms. Mega's suggestion from MAC's April 18, 2018 meeting on preparing friendly messaging boards for outreach be considered.

Ms. Mega questioned how Item 2.02 of the policy could be posted at METRO's transit centers and bus stops/shelters considering the thickness of the policy. Mr. Aguirre replied that the key points will be posted and that this is mainly a tool for our Security, Bus Operators and Customer Service Representatives.

Ms. Elsea expressed concern in keeping the messaging friendly and welcoming because having a friendly bus system is a hallmark of Santa Cruz. Mr. Aguirre said the intent is not about confrontation but providing a pleasant experience for everyone.

Ms. Mega commented on Item 4.04C with regard to people handing out flyers. The policy states at least 5 business days' notice be given to METRO before being at a bus stop to hand out materials. She suggested listing the contact person to reach out to on these occasions on the website. Mr. Aguirre said the Interim Customer Service Manager, Shonoa Ruddick, could be contacted or go to the booth and make that request.

MOTION: CHAIR PISANO WRITE A LETTER TO THE BOARD OF DIRECTORS ON BEHALF OF MAC RECOMMENDING THE APPROVAL OF THE REVISED POLICY: USE OF FIXED ROUTE SERVICES AND TRANSIT FACILITIES, INCLUDING PASSENGER CODE OF CONDUCT AND SERVICE SUSPENSION/EXCLUSION AS PRESENTED.

MOTION: ELSEA

#### SECOND: ANDREWS

AYES: PISANO, MARTINEZ, ANDREWS, ELSEA, LOPEZ, MEGA, AND TAYLOR

NAYES: NONE

ABSTAIN: NONE

MOTION CARRIED: UNANIMOUS

#### 10 SANTA CRUZ COUNTY FAIR – SEPTEMBER 12 – 16, 2018

Mr. Zaragoza advised the group that the Santa Cruz County Fair runs September 12-16, 2018 at the Santa Cruz County Fairgrounds located at 2601 E. Lake Avenue in Watsonville. METRO will provide the same level of service as last year. METRO will have a booth as well as ParaCruz and Fixed Route vehicles available for the kids to sit in the driver's seat. Junior Bus Operator stickers and tchotchkes will be handed out to the kids.

#### 11 COMMUNICATIONS TO THE SANTA CRUZ METRO CEO

None.

### 12 COMMUNICATIONS TO THE SANTA CRUZ METRO BOARD OF DIRECTORS

None.

#### 13 ITEMS FOR NEXT MEETING AGENDA

Chair Pisano brought up the 2020 census and asked what METRO can do to help with that. Ms. Elsea said because METRO is a government agency, it will not be able to campaign for it. But, as individuals, we can speak on behalf of METRO to make sure that we encourage everybody to fill out the forms and participate because those numbers will correlate to the funding of federal programs, including transportation.

#### 14 DISTRIBUTION OF VOUCHER

Vouchers distributed by Mr. Aguirre.

#### 15 ADJOURNMENT

Meeting adjourned at 7:49 PM.

Respectfully submitted,

Donna Bauer Administrative Assistant

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*County of Santa Cruz* 



Commission on Disabilities www.scccod.net

PERSONNEL DEPARTMENT 701 Ocean Street, Room 510 Santa Cruz, CA 95060 P: 831-454-2600 /F: 831-454-2411/ TDD: 711

## **MEMORANDUM**

Date: June 15, 2018
To: Chair Bruce McPherson, Santa Cruz METRO Board of Directors
From: Vice-Chair Felipa de Leon, Santa Cruz County Commission on Disabilities
Re: Watsonville Transit Center Hours of Operation

Chair McPherson and Members of the Board:

It has been brought to the Commission's attention from two different members of the Watsonville disability community that they visited METRO's Watsonville Transit Center on multiple occasions during its advertised and posted business hours only to find it closed. One of these individuals took time off from work in order to visit the Transit Center, which made its unanticipated and unannounced closure that much more inconvenient for this patron. Office closure during advertised business hours is clearly unacceptable.

We respectfully request that you investigate this matter and rectify the problem as soon as possible. The Commission also requests to be apprised of your findings. We as a Commission and the local disability community have worked hard to secure a Customer Service Representative at the Watsonville Transit Center. My personal efforts to advocate for the extension of services at this location began in 2013. As you are aware, South County historically has been underserved in terms of resources invested toward public transportation and related services and infrastructure. Last year, we as a Commission applauded your recognition of this inequity of services and your efforts to address it with the commitment of customer service staff in Watsonville.

The office's closure during its posted "regular business hours" causes unnecessary inconvenience and is unfair to the community members who rely on your services and depend on the accuracy of the information you provide. For persons with disabilities, many of whom rely substantially on public transit as their primary means of transportation, inconsistent office hours are especially detrimental, as other options may be limited, less accessible, and less available. The volume of METRO ticket sales and ridership are inextricably tied to the consistency, accessibility, and dependability of the services offered. In light of these facts, we hope that you take our concerns seriously and provide equal access to services for all members of our community.

Thank you for your courtesy and consideration. We look forward to your response.

Felipa de Leon, Vice-Chair On behalf of the Santa Cruz County Commission on Disabilities

Standing Bus Stop Seating, and other seating options Attachment





CORRECTED

## MINUTES\* MAC MEETING OF APRIL 18, 2018



The METRO Advisory Committee (MAC) met on Wednesday, April 18, 2018 in the Pacific Station located at 920 Pacific Street, in Santa Cruz, CA. The Meeting Agenda Packet can be found online at www.SCMTD.com and is available for inspection at METRO's Administrative offices at 110 Vernon Street, Santa Cruz, California. \*Minutes are "summary" minutes, not verbatim minutes.

#### 1 CALL TO ORDER

Meeting was called to order at 5:58 PM by Chair Pisano.

**ROLL CALL:** The following MAC Members were present, representing a quorum:

Michael Pisano, Chair Joseph Martinez, Vice Chair Kevin Andrews Veronica Elsea Cassity Mega Becky Taylor

METRO EMPLOYEES AND MEMBERS OF THE PUBLIC WHO VOLUNTARILY INDICATED THEY WERE PRESENT (IN ALPHABETICAL ORDER) THROUGH A SIGN IN SHEET OR VERBAL INTRODUCTION WERE:

Angela Aitken, METRO Alex Clifford, METRO Barrow Emerson, METRO Anna Marie Gouveia, METRO Stanley Sokolow, Self Daniel Zaragoza, METRO

## 2 COMMUNICATIONS TO THE METRO ADVISORY COMMITTEE

Mr. Sokolow informed MAC members that he will be taking a trip to Eugene, OR in July 2018 to see how its bus system works. He plans to investigate how they implement rapid transit, how their routes work, how their stations look, and how they handle bikes on their buses. He plans to interview riders, staff, bus operators, etc. He requested MAC members email him specific questions or concerns relating to this topic and he will try to address them when he visits Oregon.

Ms. Elsea mentioned that she still hasn't seen any text messages regarding school terms ending with regards to UCSC or Cabrillo. For riders who use these same buses as students and don't know the schools' schedules, a text message would give the riders a heads up on what to expect. Mr. Emerson, Planning and Development Manager, thought this had been implemented but will double check on its status.

#### 3 ACCEPT AND FILE MINUTES FROM THE METRO ADVISORY COMMITTEE MEETING OF FEBRUARY 21, 2018

MOTION: ACCEPT AND FILE MINUTES FROM THE METRO ADVISORY COMMITTEE MEETING OF FEBRUARY 21, 2018 AS CORRECTED

Page 2 of the February 21, 2018 Minutes were revised to reflect a change in wording from "sight" impaired to "visually" impaired (attached).

MOTION: ELSEA

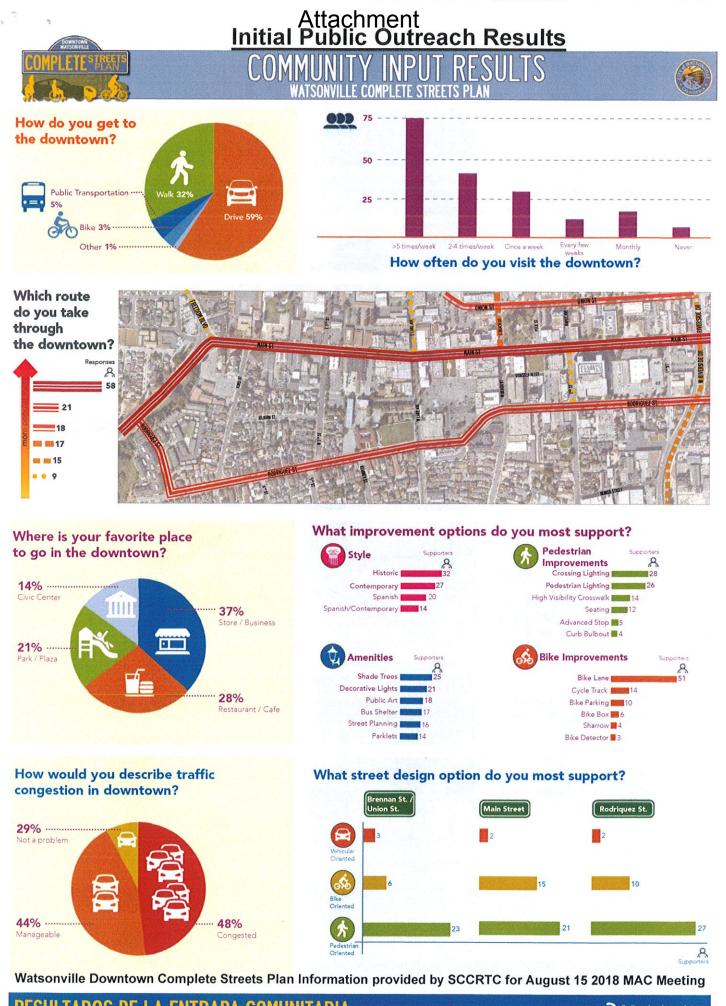
#### SECOND: ANDREWS

AYES: PISANO, MARTINEZ, ANDREWS, ELSEA, MEGA, AND TAYLOR

NAYES: NONE

ABSTAIN: NONE

MOTION CARRIED: UNANIMOUS

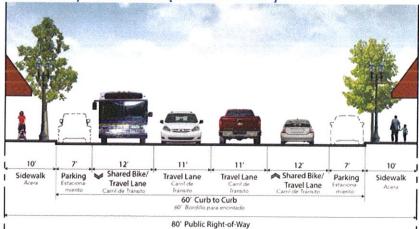


DISTRIBUTED AT 8/15/18 MAC MEETING

Callander Associates Candicape Architecture 3.9

## Attachment <u>Scenarios</u> MAIN STREET EXISTING / EXISTENTE (PLAN VIEW NOT SHOW VISTA DE PLANO NO ES MOSTRAA)

- Vehicular oriented
- Keeps 4 travel lanes
- Keeps parking
- Lacks bike lanes
- Orientado hacia vehiculos
- Mantiene 4 carriles de tránsito
- Mantiene estacionamientoFalta de carriles para
- bicicletas



## ALTERNATIVE A / ALTERNATIVA A

- Bike oriented
- Reduces travel lanes from 4 to 2
- Adds center turn lane
- Adds buffered bike lanes
- Keeps parking
- Orientado hacia bicicletas
- Reduce los carriles de tránsito de 4 a 2
- Agrega carril central de giro
- Agrega carriles para bicicletas
- Mantiene estacionamiento

#### Pedestrian oriented

- Reduces travel lanes from 4 to 2
- Adds center turn lane
- Increases sidewalk width, allows for outdoor cafe space
- Keeps parking
- Orientado hacia peatones
- Reduce los carriles de transito de 4 a 2
- Agrega carril central de giro
- Aumenta lo ancho de la acera, permite espacio para un café
- Mantiene estacionamiento

ISTRIBU

Watsonville Downtown Complete Streets Plan Information provided by SCCRTC for August 15 2018 MAC Meeting

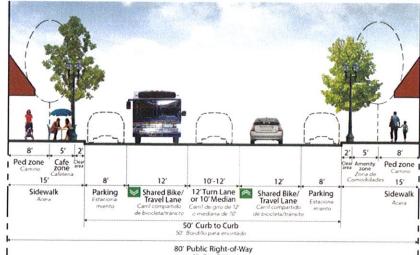
TED AT 8/15/18 MAC MEETING

OPCIONES DE DISENO PARA LA

DESIGN OPTIONS

7.5' 5 12 2' 10' 7' 11 10'-12 10 Parking Sidewalk Buffered Travel Lane Travel Lane 12'Turn Lane or 10'Median Buffered Parking Sidewalk Bike Bike Lane Transito lota n prote 60' Curb to Curb 80' Public Right-of-Way

## ALTERNATIVE B / ALTERNATIVA B



9

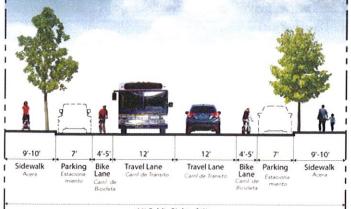
18018 Section

3.10

# **RODRIGUEZ STREET**

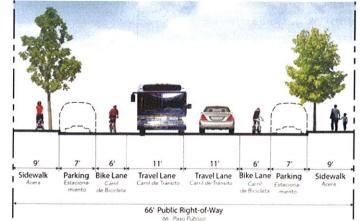
- Has substandard bike lane width
- Keeps parking
- Has adequate sidewalk widths
- Lo ancho del carril para bicicletas es inferior al estándar
- Mantiene estacionamiento
- Tiene la anchura adecuada para la acera

## EXISTING / EXISTENTE (PLAN VIEW NOT SHOW

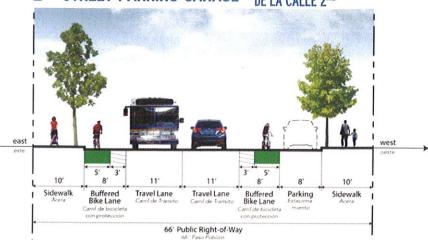


66' Public Right-of-Way

## TRANSIT CENTER/SCHOOL - CENTRO DE TRÁNSITO/ESCUELA



## 2ND STREET PARKING GARAGE - GARAJE DE ESTACIONAMIENTO DE LA CALLE 2ND



Watsonville Downtown Complete Streets Plan Information provided by SCCRTC for August 15 2018 MAC Meeting



- Reduces turn lanes
- Reduces travel lane widths
- Increases width of bike lanes
- Reduce los carriles de giro
- Reduce lo ancho de los carriles de tránsito
- Aumenta lo ancho de los carriles para bicicletas

 Removes center turn lane north of 2nd street

• Elimina carril central de giro Aumenta lo ancho de los

carriles para bicicletas Reduce lo ancho de los

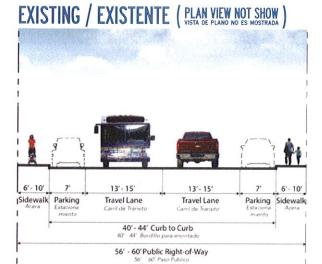
carriles de tránsito

0

Increases width of bike lanes Reduces widths of travel lane

# Attachment **BRENNAN STREET/UNION STREET**

- Vehicular oriented
- Keeps wide travel lanes
- Keeps parking
- Brennan street lacks trees
- Orientado hacia vehiculos
- Mantiene lo ancho de los carriles de tránsito
- Mantiene estacionamiento
- La calle Brennan falta de árboles

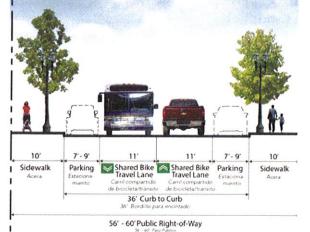


## ALTERNATIVE A / ALTERNATIVA A

- Bike oriented Removes parking on
- west (commercial) side
- Adds buffered bike lanes
- Adds tree wells in parking zone (where narrow)
- Orientado hacia bicicletas
- Elimina el estacionamiento en el lado oeste (comercial)
- Agrega carriles para bicicletas Agrega pozos para árboles en la zona de estacionamiento
- Pedestrian oriented
- Reduces travel lane widths
- Increases width of sidewalks (where narrow)
- Adds street trees
- Reduces crosswalk distance with addition of curb extensions
- Orientado hacia peatones
- Reduce lo ancho de los carriles de tránsito
- Aumenta lo ancho de las aceras
- Agrega árboles
- Reduce lo ancho del cruce peatonal

east 5' 2'-6 2'-6" 5' 1 6' - 10' 7'-6' 11' 6' - 10' 7' 11' 7'-6" Sidewalk Parking Buffered with Bike Lane Buffered Sidewalk **Travel Lane** Travel Lane Tree Wells cleta c inta vento cor pozos para àrbole: 44' Curb to Curb 56' - 60' Public Right-of-Way

## ALTERNATIVE B / ALTERNATIVA B



9 18018

3.12

Watsonville Downtown Complete Streets Plan Information provided by SCCRTC for August 15 2018 MAC Meeting

OPCIONES DE DISENO PARA LA CALLE ED AT 8/15/18 MAC MEETING

## **Audio Script for Virtual Reality Renderings**

#### Main Street – Existing Conditions

You are looking down Main Street. There are currently four travel lanes (two in each direction), and on-street parking on both sides. Sidewalks are 10 feet wide, which provides room for walking, shade trees, and pedestrian lighting. Main Street is designated as a bicycle route, but bicyclists share the road with motorists.

Alternative A: Main Street - Bicycle Oriented

You are looking at a possible future version of Main Street if improvements are made that create a separate space for bicyclists. Notice the street has been reduced from four travel lanes to two lanes. This change provides room to add bike lanes while still keeping parking. The green markings in the bike lane help improve their visibility to drivers.

Alternative B: Main Street – Pedestrian Oriented

You are looking at a possible future version of Main Street if improvements are made that create more space for pedestrians. Notice the street has been reduced from four travel lanes to two lanes. This change provides the room to widen the sidewalk from 10 feet to 15 feet, which provides space for outdoor dining areas, seating, new landscaping, and other pedestrian-friendly features. A raised landscaped divider would be added in the center of the roadway. A turn lane would be provided at intersections or driveways to maintain access to parking lots and businesses. Parking would still be provided on both sides of the street. Bicycle markings, referred to as "sharrows," would be painted in the travel lanes to alert motorists that they must share the travel lane with bicyclists.

Union Street and Brennan Street - Existing Conditions

You are looking down Union Street. There are currently two travel lanes (one in each direction), and on-street parking on both sides. Sidewalks vary in width. Along Union Street, it is generally 10 feet wide, which provides room for walking and shade trees. Further up the road on Brennan Street, the sidewalks are only 6 feet to 8 feet wide, and there is not enough room for planting trees. There are no bicycle lanes and it is not currently designated as a bicycle route.

A raised landscaped divider would be added in the center of the road. A turn lane would be provided at intersections or driveways to maintain access to parking lots and businesses. Parking would still be provided on both sides of the street. The sidewalks would remain 10 feet wide.

Watsonville Downtown Complete Streets Plan Information provided by SCCRTC for August 15 2018 MAC Meeting

Alternative A: Union / Brennan Streets – Pedestrian Oriented

You are looking at a possible future version of Brennan and Union Street if improvements are made that create more space for pedestrians. To create more space, the two vehicle lanes would be narrowed to 11 feet, but on-street parking would remain unchanged. The sidewalk would stay 10 feet wide along Union Street. Along Brennan Street, the sidewalk would widen from 6 feet to 10 feet and new trees would be planted.

Alternative B: Union / Brennan Streets - Bicycle Oriented

You are looking at a possible future version of Brennan-Union Street if improvements are made that create more space for bicyclists. Notice that parking on the west side of the roadway has been eliminated. This creates the space for adding a bike lane so that bicyclists don't have to share the same space as vehicles. The bike lane would include green markings which improves a bicyclist's visibility to drivers. The sidewalk width would remain unchanged. Along Brennan Street where the sidewalk is only 6 feet wide, trees would be added in the parking lane to maximize the sidewalk space available for pedestrians.

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# COME SHARE YOUR THOUGHTS! WE WANT TO HEAR FROM YOU!

The City of Watsonville is preparing a Complete Streets Plan for the Downtown area to guide improvements that will make it easier, safer, and more inviting for all users to get through Downtown. Come to the next community meeting to learn about the design alternatives for Main Street and Brennan/Union Streets and experience the proposed designs in virtual reality. Would you prefer a more bicycle or pedestrian oriented street? Let us know!

See the project website for updates: www.cityofwatsonville.org/Downtown-Complete-Streets-Plan For more information please call 831-768-3100



## **INPUT OPPORTUNITIES:**

## AUGUST 4, 2018 PROJECT INPUT BOOTH #2

Watsonville Strawberry Festival, 11 am to 3 pm Historic Downtown Watsonville Tell Us Which Plan Alternative You Prefer!

## AUGUST 17, 2018 **PROJECT INPUT BOOTH** #3 Farmers Market, City Plaza, 2 pm to 7 pm

Tell Us Which Plan Alternative You Prefer!

## SEPTEMBER 5, 2018 **PROJECT INPUT BOOTH #4**

Cabrillo College Watsonville Center, 11:30 am to 1:30 pm Multipurpose Room A130

(Please park in nearby city public parking lots as school will be in session and parking restrictions will be enforced in the staff and student lots) Tell Us Which Plan Alternative You Prefer!

## WINTER 2018 **PROJECT INPUT BOOTH #5** Tell Us What You Think Of The Preferred Plan!

Watsonvill Som Ref Bon File Dtr Att P& 15/11 aBon Are Ced Wister File Cougust 15 2018 MAS Meeting

August 16<sup>th</sup>, 2018

To the METRO Transit Board,

This letter is on behalf of the METRO Advisory Committee (MAC) and is to thank the METRO Board for soliciting our input to advise on the Passenger Codes of Conduct and Service Suspension/Exclusion Policy (PCCSSEP). To accept our considerate changes is an integral part of our volunteer work for our local transportation system, and is much appreciated. In the PCCSSEP current form; we all appreciate that the PCCSSEP is an essential tool to help improve our METRO service. The PCCSSEP will help keep the METRO as friendly, valuable, and helpful of a transportation service, in our local community, as it has always been.

We also hope to seek thoughtfully & engagingly designed informational signs to help the public understand the new policy.

Thank you again for your time and consideration. We are here to help.

Michael Pisano MAC Chairperson