Older adults and people with disabilities are eligible for discount fares and passes. Qualifying individuals must present one of the following forms of verification to a Bus Operator upon boarding, and to a Customer Service Representative or METRO Pass Vendor when purchasing a discount pass.

**Older Adults**
- Must be at least 62 years old and must present one of the following:
  - METRO ParaCruz ID Card
  - Discount Photo ID Card / Paratransit ID Card issued by another transit agency
  - Senior Citizen ID Card
  - Identification that displays date of birth (e.g. passports and birth certificates)
  - Current State Driver’s License, or current State ID Card

**People with Disabilities**
- Must either present one of the following:
  - METRO ParaCruz ID Card
  - Discount Photo ID Card / Paratransit ID Card issued by another transit agency

Children
- Children (through age 17) may ride at the discount fare rate when accompanying qualifying parents.
- To qualify, application form must include a completed Request for Reduced Children’s Fare with Discount Fare Card Form (Attachment B).
- A “gold C dot” will then be placed on your Discount Photo ID Card to authorize this benefit.

**Card Benefits**
- Provides proof of eligibility for METRO discount or free fares and passes
- Qualifies to ride with attendants with no extra fare, and / or children at the discount fare
- Qualifies for discount fares offered by other transit agencies

**Where to Apply**
- Visit the Customer Service Information Booth at either transit center location during business hours.
- Fees for Processing and Replacements:
  - $2 to process a new Photo ID Card
  - $2 for first replacement of a lost card
  - $5 for replacement of a lost card thereafter

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- $2 to process a new Photo ID Card
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<table>
<thead>
<tr>
<th>Local Service</th>
<th>Amtrak / Highway 17 Express</th>
<th>1 Ride</th>
<th>Day</th>
<th>3-Day</th>
<th>31-Day</th>
<th>15-Ride</th>
<th>Day</th>
<th>31-Day</th>
<th>15-Ride</th>
</tr>
</thead>
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<td>$32</td>
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<td>$14</td>
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<td>(Age 18 and over)</td>
<td>(Age 18 and over)</td>
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<td>Discount Fare</td>
<td>Discount Fare</td>
<td>$1</td>
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<td>$7.50</td>
<td>$16</td>
<td>$32</td>
<td>$13.50</td>
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<td>$14</td>
</tr>
</tbody>
</table>

A limit of three children ride FREE with a fare-paying passenger.

Child (Under 46” tall) | $2 | $6 | $15 | $32 | $48 | $27 | $7 | $14 | $145 | $94.50

CASH FARES: Please have exact change ready when boarding the bus.

Discount Passes available for older adults, youth, and people with disabilities.

- NOTE: You must present Discount Photo ID with a Discount Pass when boarding the bus.

Reloading CRUZ Cards may only be purchased from Customer Service, our website, or by mail-order (not available from Pass Vendors or TVMs).

Pass and Transfer Details

METRO Local Day Passes (Single-Day, 3-Day, 7-Day) allow unlimited rides on Local Santa Cruz County routes (excluding Amtrak / Highway 17 Express) until the pass expires.

Valid CalStac College and UCSC ID cards are honored on Local Service. CRUZ Cards must have a sticker indicating the current term to be considered valid.

Monterey Salinas Transit (MST) transfers are accepted as a transfer to light rail. For customers using plastic Cruz Pass cards, request a ticket from the METRO bus operator before disabling the bus.

Groups may charge multiple rides to a single card.

When boarding, inform the Bus Operator of your discount status BEFORE tapping your CRUZ Cash Card.

If you wish to request that the Bus Operator read your CRUZ Card, do so BEFORE tapping your card on the farebox.

Amtrak / Highway 17 Express 31-Day Cruz Pass card holders wishing to ride VTA Light Rail MUST REQUEST A VTA Light Rail Transfer.

Groups may charge multiple rides to a single CRUZ Cash card or 15-Ride CRUZ Pass Card.

Discount Passes

- NOTE: You must present Discount Photo ID with a Discount Pass when boarding the bus.

Reloading CRUZ Cards may only be purchased from Customer Service, our website, or by mail-order (not available from Pass Vendors or TVMs).

Discount Pass when boarding the bus.

GCRUZ Cards

- NOTE: You must present Discount Photo ID with a Discount Pass when boarding the bus.

Reloading CRUZ Cards may only be purchased from Customer Service, our website, or by mail-order (not available from Pass Vendors or TVMs).

CRUZ Cards

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- NOTE: You must present Discount Photo ID with a Discount Pass when boarding the bus.

Reloading new cash value onto your CRUZ Cash Card, or new pass value onto your CRUZ Pass Card:

- Tap the Cruz Card on the red circle.
- Screen will display type of pass previously purchased.
- Select pass, make payment with cash or credit card.
- Tap the red circle again.
- Take your receipt.

Determine the balance or expiration date on your CRUZ Card:

You may ask the Bus Operator upon boarding to check the status of your card, then tap the Cruz Card on the red circle on the farebox.

Ask a Customer Service Representative at the Information Booth, or tap the Cruz Card at any METRO TVM.

Review our Smart Card Policy at scmtd.com/agency-info/administration/policies